

## **REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)**

**COUNTRY:** CROATIA

**NAME OF PROJECT:** Modernization and Restructuring of the Road Sector Project

**Loan No.:** 8749 - HR

**Assignment Title:** "Technical assistance in IT audit of road sector companies"

**Reference No.** (as per Procurement Plan): A2 - B - LCS - MARS

Republic of Croatia has applied for financing from the World Bank toward the cost of the "Modernization and Restructuring of the Road Sector Project", and intends to apply part of the proceeds for consulting services.

The consulting services ("the Services") include IT audit shall examine and evaluate each organization's (HAC, ARZ, HC) information technology infrastructure, policies and operations and determine whether IT controls protect corporate assets, ensure data integrity and are aligned with the business overall goals. IT audit includes not only physical security controls, but also overall business and financial controls that involve information technology systems. Analysis and evaluation of a companies' information system (whether manual or computerized) must detect and rectify blockages, duplication, and leakage of information. The objectives of this audit are to improve accuracy, relevance, security, and timeliness of the recorded information.

The audit of toll management processes, in particular, aims to examine the current function of each individual step in the course of toll revenue from the customer to the bank account of the motorway manager (HAC and ARZ respectively). An analysis of the existing situation shall help identify risks associated with every distinct stage and all involved staff categories and external parties, as well as the respective system functionalities. Finally, proposals will be made on operational, IT, technical, financial, accounting and other areas for improvement, in order to mitigate or eliminate risks and maximize the proportion of toll revenue that ends up in the motorway managing company's account.

Initial contract under this TOR will be done for 4 months.

NOTE: The detailed Terms of Reference for the above referenced consulting services is posted on the website of the Client, at: [www.mppi.hr](http://www.mppi.hr).

Ministry of Sea, Transport and Infrastructure (as the Client) now invites eligible consulting firms ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services (criteria related to required qualifications and experience of the firm, but not individual experts' bio data). The shortlisting criteria are as follows:

**1. Details of relevant Consultant's experience:**

- a) Consultancy shall demonstrate overall experience in IT and business intelligence
- b) Experience in tolling systems will be considered a plus
- c) Number and complexity of IT audit projects will be additionally taken into account (only projects over 20.000 EUR)

**2. Details on required personal capabilities requirements:**

- a) Key expert with at least 10 years of experience in audit of IT systems
- b) Key expert with at least 10 years of experience in business processes analysis

At least 30% of person-days will correspond to fieldwork (companies' premises and field incl. toll plazas visits).

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's "Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers dated January 2011, revised July 2014" ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest. In addition, please refer to the following specific information on conflict of interest related to this assignment as per paragraph 1.9 (d) of Consultant Guidelines:

*Consultants may associate with other firms in the form of a joint venture or a sub consultancy to enhance their qualifications. The "association" may take the form of a Joint Venture or a sub consultancy. In case of a Joint Venture (JV), all members of the JV will be evaluated jointly for the purpose of short listing and shall be jointly and severally liable for the assignment and shall sign the contract in case of award is made to that JV group. Interested consultants should clearly indicate the structure of their "association" and the duties of the partners and sub consultants in their application. Unclear expression of interests in terms of "in association with" and/or "in affiliation with" and etc. may not be considered for short listing. Keeping one expression of interest per firm as principle, a consultant firm may decide whether it wishes to participate as a sub consultant or as an individual consultant or as a partner in a joint venture. Please note that a firm shall submit only one expression of interests in the same selection process either individually as a consultant or as a partner in a joint venture. No firm can be a sub consultant while submitting an expression of interests individually or as a partner of a joint venture in the same selection process. A firm, if acting in the capacity of sub consultant in any consultant or JV, may participate in more than one consultant, but only in the capacity of a sub consultant.*

A Consultant will be selected in accordance with the Least - Cost Selection Method set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours Monday to Friday, from 09:00 a.m. to 04:00 p.m.

**Expressions of interest must be delivered in a written form to the address below (in person or by mail) marked as: " Expression for Interest - MARS Project IT audit" by July 13, 2018 (until 1 pm - following CET) to:**

*[Name of office]: Ministry of Sea, Transport and Infrastructure, Room 1024 (X floor)*

*[Name of officer and title]: Ms. Nataša Munitić, Advisor of the Minister*

*[Street address, postal code, city and country]: Prisavlje 14, 10000 Zagreb, Croatia*

**or by e-mail to the following persons and respective e - mail addresses:**

*[Email address]: Natasa.Munitic@mmpi.hr*

*Attn: Igor Guja, Procurement Specialist (igor.guja@mmpi.hr)*

## **2. Contact person for inquiries during bidding procedure**

Contact person during bidding procedure to whom potential Consultants could send their inquiries will be:

*Mr. Igor Guja, Procurement Specialist (igor.guja@mmpi.hr)*

  
**MINISTER**  
  
**Oleg Butković, dip. Ing.**